



Complaints Form

Customer Company Name:

Account Number:

Date of Complaint:

Submitted By Person :

Magnalux ltd takes your opinion seriously and will endeavour to answer any formal complaints by email within one working week after thorough investigation.

Witness statement of complaint (Please state your reason for raising a formal complaint below)

Customer email for response: _____

(The following is for office use only)

Complaint reviewed By Magnalux Yes No

Magnalux Assessed By: _____ Date: _____

Outcome (is further action required?): Yes No

Explain
